

19. Approve a Proprietary Source for Hardware Maintenance of IBM Equipment to IBM Corporation of Coppell, TX (Not-to-exceed \$25,540.81/year).

IBM is the proprietary source of hardware maintenance on IBM equipment. IBM offers unique services such as program temporary fixes via their website and IBM Performance Management Tools. Only IBM provides IBM certified parts and technicians. IBM also provides diagnostic tools for their hardware that are exclusive to IBM. The scope of services will consist of maintenance on various IBM Hardware and performance management of equipment.

Subject to mutual agreement by both IBM Corporation and Seminole County, this Maintenance Agreement may be renewed for an additional one (1) year terms upon the County paying the then current annual fee assessed by IBM.

Funds are available in account number 140300-53046000 (Information Services, Repairs and Maintenance). The County Manager has approved the use of General Funds for this purchase since the purchase exceeds \$10K. Information Services and Fiscal Services/Purchasing recommend the Board to approve the Proprietary Source, award the project and authorize the agreement to be executed via Purchase Order.

Jagvi

10:13
SERVICE OF PROCESS
2/13/03 12:27

R E Q U I S I T I O N

BUYER pope01

SECT/FUND 140300

REQUESTED 04/17/03
BY Information Service 00100

REQUIRED
CONTACT itsm01

APPROVED 04/17/03

AWARDED

ITEM	VENDOR VEND PROD NO COMMODITY NO	QUANTITY UNIT MEASURE UNIT PRICE	EXTEND PRICE	TAX FREIGHT	TOTAL PRICE
1	1024-4 IBM CORP	1.00 ea	25,540.81	.00 .00	25,540.81
		25,540.81			

IBM Maintenance for units on customer number
8089010. Reference number G01082SK. SEE
ATTACHED QUOTE WITH LIST OF EQUIPMENT. For the
period 6/1/03 through 5/31/04.

140300 53046000

25,540.81

REQUISITION TOTAL 25,540.81

19

☒ PROPRIETARY SOURCE

4-18-03

4/15/63

Purchasing & Contracts Manager - Determination	
Comments:	
Approval/Disapproval of:	
Manager Signature:	Date:
Purchase Order No.:	Amount of Purchase: \$



Coleman Culpepper
<culpepp@us.ibm.com>

To: smitchel@co.seminole.fl.us
cc:
Subject: IBM ServiceSuite (12mo. Prepay)

04/17/2003 05:23 PM

Stacy,

IBM is a proprietary source for hardware maintenance on IBM equipment. IBM offers unique services such as PTF's (program temporary fixes) that can be downloaded from IBM's website, IBM certified parts and IBM certified technicians, and Performance Management tools. One example of a Performance Management tool is dial-in self diagnostics where your machine will "call" IBM if there is an impending problem. This program will notify IBM if an internal component is malfunctioning; this service is exclusive to IBM.

Please let me know if further information is needed.

Thank you,

Coleman Culpepper
IBM Americas, ibm.com centers
Conversion Team
1177 Beltline Rd., Coppell, TX 75019
Phone: 972-906-3774, Fax: 972-906-5341
Email: culpepp@us.ibm.com
Customer satisfaction is #1
Thanks for doing business with IBM!

----- Forwarded by Coleman Culpepper/Dallas/IBM on 04/17/2003 01:39 PM

Coleman Culpepper	To:
smitchel@co.seminole.fl.us	cc:
04/17/2003 12:59 PM	From: Coleman
Culpepper/Dallas/IBM@IBMUS	Subject: IBM ServiceSuite
(12mo. Prepay)	

Stacy,

The following is the 12mo. Prepaid IBM ServiceSuite maintenance renewal agreement.
(See attached file: seminole12pp.pdf)

Please let me know if there are any questions or if revisions are needed.

To accept, please fax ALL pages of the signed agreement to my attention.

I am still waiting to receive the appropriate verbiage to address if IBM is the sole proprietor for maintenance service on this equipment. If I cannot get it to you today, then I will have it for you on Monday (I will be out of the office tomorrow).

Thank you,

Coleman Culpepper
IBM Americas, ibm.com centers
Conversion Team
1177 Beltline Rd., Coppell, TX 75019
Phone: 972-906-3774, Fax: 972-906-5341, Tie: 906
Email: culpepp@us.ibm.com
Customer satisfaction is #1
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seminole12pp.pdf

Manufacturer		Machine		Related Order/ Serial	Qty	Type of Repair #	##	Charges*
Type	Model		Order/ Serial					
Customer No / Location: 04256668								
IBM	3570	B01	000027564		1	B	1	\$2,133.47
IBM	7208	011	000052546		1	B	1	\$757.79
IBM	9406	600	00002MRKM		1	B	1	\$1,422.31
IBM	9406	620	00002M5WM		1	B	1	\$5,036.39
					Total :			<u>\$9,349.96</u>

Customer No / Location: 08089010 SANFORD, FL								
OEM	1313	5SI	00K203365		1	A	2	\$569.00
OEM	1426	810	001973903		1	A	2	\$1,307.00
OEM	1426	840	003972956		1	A	2	\$1,516.00
OEM	1426	840	003972957		1	A	2	\$1,516.00
IBM	4224	101	0000BR498		1	B	1	\$384.72
IBM	4224	101	0000FB843		1	B	1	\$384.72
IBM	4224	102	000009546		1	B	1	\$501.30
IBM	4224	102	0000MI450		1	B	1	\$501.30
IBM	7010	150	002624589		1	B	1	\$463.00
IBM	7010	160	002650765		1	B	1	\$332.00
IBM	7855	010	000054847		1	A	1	\$77.00
IBM	9406	620	0000A7761		1	B	1	\$8,638.81
					Total :			<u>\$16,190.85</u>

DATE: April 22, 2003

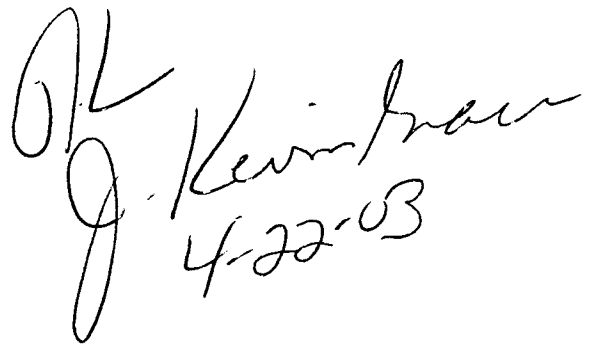
TO: Kevin Grace, County Manager

THRU: Chris Grasso, IT Director

FROM: Kim Patterson, IT Manager

CC: Robert Frank, Deputy County Manager

SUBJ: IBM REQUISITIONS



Kevin Grace
4-22-03

Pursuant to the circulated memo regarding any items requested over \$10,000 we submit the following Requisitions for approval:

Requisition 2321338 – IBM Software Maintenance for \$25,590.00

This requisition is necessary to provide updates and support for the current software on our AS/400 System.

Requisition 2321359 – IBM IS Equipment Maintenance for \$25,540.81

This requisition is necessary to provide maintenance for the IS equipment that the County is currently using.